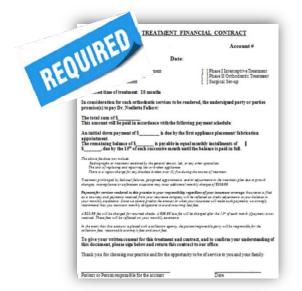


Using your Flexible Spending Account for Orthodontia

With tax advantaged plans such as Flexible Spending Accounts (FSA), the IRS requires itemized receipts for every transaction. This documentation is needed to verify that your expense was eligible under the plan. For Orthodontic treatment that involves a contract or payment plan with your provider, additional information may be requested, such as your Orthodontic Contract and/or Truth in Lending Statement, in order for us to validate that the payment you are claiming falls within eligible FSA Plan Year dates.



All requested information is reviewed to ensure that the expense meets IRS eligibility requirements and keep the plan in compliance. For **Orthodontic Treatment** expenses, the **Orthodontic Contract** must include six main components:

- **1. Total Cost of Treatment**
- 2. Any Insurance Payments Applied
- 3. Down Payment (Initial Payment), if any
- 4. Discounts Applied, if any
- 5. Start Date of Treatment
- 6. Length of Treatment

Don't have a contract? Use our **Orthodontia Claim Form**! Have your orthodontic provider complete the claim form in its entirety, sign, and submit for reimbursement. Full instructions are located on Page 2 of the Orthodontia Claim Form.

Payment Options: You can receive your reimbursement for payment in full, lump sum

payments, or monthly payments as you receive the service.

• **Payment In Full/Lump Sum Payments** – The patient responsibility due, minus any insurance payments, discounts, etc., may be claimed as long as submitted using service dates within the contracted treatment period. You cannot claim lump sum payments within a different plan year than when the treatment took place. If submitting for a lump sum payment, any previous payments from your FSA for down payment, initial fee, etc. must be factored in.

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UNREIMBURSED ORTHODONTIA EXPENSES

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(Months)

 Monthly Payments – In order to receive reimbursement for a monthly payment, the full calculation breakdown must be submitted with your first claim. All six components must be included on your contract in order for us to determine the amount eligible from the corresponding FSA Plan Years. After the contract has been received and noted in your record, you may submit claims for monthly reimbursement over the length of the contract. **Insurance:** If your Orthodontist does not accept insurance and you are being reimbursed directly from your insurance carrier, this amount still must be reported to us to prevent overpayment. You may submit the **Explanation of Benefits (EOB)** issued by your insurance carrier. The full Explanation of Benefits (EOB) will provide the details needed to include with your reimbursement request.

How to Receive Reimbursement:

File Your Claim: For fastest processing, use the online portal to file your Orthodontia Claim! The online portal is fast, convenient and secure! Check your benefit materials for log in instructions and user access credentials. You may also mail, fax, or email your claim to the below address:



Mail: Spending Account Service Center PO Box 350 Conshohocken, PA 19428 Fax: 800-595-4642 Email: <u>Spending.Accounts@MarshMMA.com</u> Online: see benefit materials for your employer-specific URL

FSA Debit Card: If your employer offers the FSA Debit Card, skip the claim reimbursement request altogether, and use your MMA Blue Card to pay your orthodontic provider. *Be prepared to submit the full Orthodontic Contract and insurance maximum, as this will still be required to validate your purchase.*

For Claim Forms, eligible expense listings, and additional information, log in to your online consumer portal, WEX Health Cloud and click on Tools & Support. User access credentials vary by employer. Check your benefit materials for log in instructions and user access credentials.

Administrator Notes: As orthodontia treatment typically spans over a period of years, individuals are often charged an initial, up-front payment and then must make periodic payments over the rest of the treatment period. FSA reimbursement is based on service date(s), therefore the expense must be claimed within the active treatment period. The contract Start Date and estimated Length of Treatment are required to determine the amount eligible for reimbursement within the FSA plan year. Per IRS rules, if any portion of the patient treatment is covered by insurance, this must be indicated with your reimbursement request.