

## COBRA administration

Navigating COBRA regulations is time-consuming, challenging, and mistakes are costly. We have expertise you can trust, and service you can count on to help protect you.

### Eliminate complexity, ensure compliance

Our benefits and compliance specialists have a combined 160+ years of experience with COBRA regulations, allowing them to provide solutions that are tailored to your specific needs and budget, taking the burden off of your HR staff, and helping you ensure compliance. We manage all aspects of COBRA administration, with services that include:

- Dedicated Client Service Managers available to support the day-to-day needs of busy HR teams
- Robust employer/participant portals, and participant mobile app
- 24/7 Participant IVR system for frequently asked questions
- Participant-focused call center (Benefits Service Center)
- ERISA attorneys and in-house compliance resources
- Service Guarantees

### Access to benefits for non-eligible individuals

With a volatile economy and workforce changes, at least 40 million Americans have filed for unemployment benefits in recent years, resulting in a spike in the numbers of those facing a potential health insurance crisis.

MMA's Individual Exchange enables those who are not eligible for an employer-sponsored health plan access to insurance through an individual exchange. With the individual exchange, you can offer a guided enrollment experience and multiple coverage options (health, dental, vision, life, and more) to all types of employees, including COBRA-qualified beneficiaries.

The rapid pace of regulatory changes is increasing, leaving employers and their already-stretched human resources teams scrambling to keep up with the latest information, rules, and requirements—resulting in confusion, frustration, and risk.



[Learn more](#)

## The advantage of MMA

- In-house resources including service managers, employee advocates and ERISA attorneys and compliance specialists
- Proprietary Individual Exchange for non-eligible employees
- Financial Tools including faster deposit posting through automated lockbox, and acceptance of online ACH and credit card payments.
- Real-time access to account information including account summary, payment history, paid-to dates, and print version of notices and letters.

**We offer the tools, services, and support to help you avoid penalties and to simplify COBRA administration for your employees and human resources team.**

**420+**

Employers supported

**6,200+**

Participants supported

**160+ years**

Of combined COBRA administration experience across MMA's COBRA team

**Your future  
is limitless.<sup>SM</sup>**

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Business Insurance

Employee Health & Benefits

Private Client Services

Retirement Services

[MarshMMA.com](https://www.marshmma.com)

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